



Dear customer,

Thank you for shopping with us!

We hope the delivered items meet your expectations. If for any reason you want to return your unworn/unused goods follow the returns procedure as described below. Please note that WAHTS underwear should be tried on over underwear. Returns may not be accepted if items are soiled, and may be sent back to the customer.

### **RETURNS PROCEDURE**

1. Items must be returned within 14 days after receiving the order.
2. Complete the requested information on the returns form attached.
3. Select a reason for your return. If you wish to add any further notes, please use the box provided.
4. Make sure the items are undamaged, unused/unworn and complete, including their original packaging with all original labels attached.
5. Pack the item(s) safely and securely to avoid damage during delivery to WAHTS at the address below.
6. Send the returns together with the completed returns-form to the following address:

MONTAPACKING  
Re. WAHTS  
Hooijweg 11  
5165 NL Waspik  
The Netherlands

For your protection, we recommend to choose a postal service that provides a tracking number. You may want to insure you for the value of the goods you are returning.

7. Your returns will be inspected and your refund processed within 14 days upon receipt of your returns.
8. Please note that you can only use this form to exchange for a different size or color. If you require a different style, you can return your item(s) and place a new order at WAHTS.COM.
9. For more information on our returns policy and terms & conditions please refer to: <https://www.wahts.com>.

For any queries please send an email to: [service@wahts.com](mailto:service@wahts.com).

Kind regards,

Karin Kostense



**-RETURNS FORM-**

Enclose this completed form with the item(s) you wish to return

Name : \_\_\_\_\_

Order no. : \_\_\_\_\_

Order date : \_\_\_\_\_

**I want to return the following item(s):**

Quantity	Product Name	Color	Return Code*	Requested Color	Requested size

* Please find here the list of Return Codes:	Return Code
Too small	1
Too big	2
Other expectations	3
Damaged	4
Wrong goods delivered	5
I like to exchange for a different size or color (please fill in right size or color)	6
Other reasons: provide further information in box below	7

**Additional notes:**

For assistance please send an email to: [service@wahts.com](mailto:service@wahts.com)