



Dear customer,

We hope the delivered items meet your expectations. If for any reason you want to return or exchange your unworn/unused goods follow the returns procedure as described below. Returns may not be accepted if items are soiled, and may be sent back to the customer.

RETURNS/EXCHANGE PROCEDURE

1. Items may be returned within 30 days after receiving the order.
2. Complete the requested information on the returns/exchange form attached.
3. Select a reason for your return. If you wish to add any further notes, please use the box provided.
4. Make sure the items are undamaged, unused/unworn and complete, including their original packaging with all original labels attached.
5. Pack the item(s) safely and securely to avoid damage during delivery to WAHTS at the address below.
6. Send the returns together with the completed returns-form to the following address:

MONTAPACKING
Re. WAHTS
Hooijweg 11
5165 NL Waspik
The Netherlands

For your protection, we recommend to choose a postal service that provides a tracking number and/or insures you for the value of the goods you are returning.

7. Your returns will be inspected and your refund processed within 14 days upon receipt of your returns.
8. Please note that you can only use this form to exchange for a different size or color. If you require a different style, you can return your item(s) and place a new order at WAHTS.COM.
9. For more information on our returns policy and terms & conditions please refer to: <https://www.wahts.com>.

For any queries please send an email to: service@wahts.com.

Kind regards,

Karin Kostense



RETURNS/EXCHANGE FORM

Enclose this completed form with the item(s) you wish to return/exchange

Name : _____

Order no. : _____

Order date : _____

I want to return the following item(s):

Quantity	Product no.	Description	Return Code*	Requested Color for exchange	Requested Size for exchange

* Please find here the list of Return Codes:

Reason for return	Return Code
Too small	1
Too big	2
I don't like the color	3
I don't like the quality	4
I don't like the fit	5
I like to exchange for a different size or color (please fill in right size or color)	6
Other reasons: provide further information in box below	7

Additional notes:
--

For assistance please send an email to: service@wahts.com